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2009 OCT 26 11:10-21

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Mr. Charles L. A. Terreni  
Chief Clerk  
South Carolina Public Service Commission  
Synergy Business Park, Saluda Bldg.  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

RE: Matrix Telecom, Inc. d/b/a Matrix Business Technologies  
Name Change to Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic  
Communications

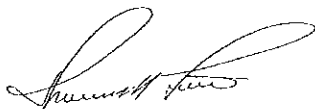
Dear Mr. Terreni:

Please find enclosed the original and two (2) copies of letter and an updated Authority Utility Form filed on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies. The Company has recently adopted the fictitious name of Trinsic Communications and requests expedited approval of this application for name change application.

The Company also requests a waiver of the notice to publish in a newspaper as the Customers are already billed under the Trinsic Communications name due to the purchase of the Customer base from Trinsic Communications, Inc. via bankruptcy proceedings.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope. Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to [tforte@tminc.com](mailto:tforte@tminc.com). Thank you for your assistance with this matter.

Sincerely,



Thomas M. Forte  
Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies

Enclosure  
TMF/rg

cc: S. Klopach - Matrix  
Mr. C. Dukes Scott, Executive Director  
file: Matrix - SC CLEC  
tms: SCx0903

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:            ☒ IXC            ☒ CLEC            ☐ ILEC            ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Matrix Telecom, Inc.  
Company Name

Matrix Business Technologies d/b/a Trinsic Communications  
dba/fka

214-432-1453  
Telephone #

7171 Forest Lane, Suite 700  
Mailing Address

Dallas, Texas 75230  
City, State, Zip Code

7171 Forest Lane, Suite 700  
Business Location

Dallas, Texas 75230  
City, State, Zip Code

Dallas  
County

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SOUTH CAROLINA  
PUBLIC SERVICE  
COMMISSION

## REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place, Financial Plaza

City, State, Zip Code: Greenville, South Carolina 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Scott Klopach  
**General Manager** (Include address if different than above.)  
214-432-1453 / 214-432-14576 / sklopach@matrixbt.com  
Telephone Number                      Facsimile Number                      E-mail Address
- B. Scott Klopach  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
214-432-1453 / 214-432-14576 / sklopach@matrixbt.com  
Telephone Number                      Facsimile Number                      E-mail Address
- C1. Scott Klopach  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
214-432-1453 / 214-432-14576 / sklopach@matrixbt.com  
Telephone Number                      Facsimile Number                      E-mail Address
- C2. 888-411-0111  
**Customer Contact (Toll Free Number)**

D. Scott Klopack  
**Engineering Operations** (Include address if different than above.)  
214-432-1453 / 214-432-14576 / sklopack@matrixbt.com  
Telephone Number Facsimile Number E-mail Address

E. Scott Klopack  
**Test and Repair** (Include address if different than above.)  
214-432-1453 / 214-432-14576 / sklopack@matrixbt.com  
Telephone Number Facsimile Number E-mail Address

F. Scott Klopack  
**Emergencies** (During non-office hours)  
214-432-1453 / 214-432-14576 / sklopack@matrixbt.com  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Scott Klopack  
**Regulatory Officer** (Include address if different than above.)  
214-432-1453 / 214-432-14576 / sklopack@matrixbt.com  
Telephone Number Facsimile Number E-mail Address

H. Linda Dellaero  
**Dual Party Mailings** (Name)  
18442 Eastwyck Drive, Tampa, Florida 33647  
Mailing Address  
813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com  
Telephone Number Facsimile Number E-mail Address

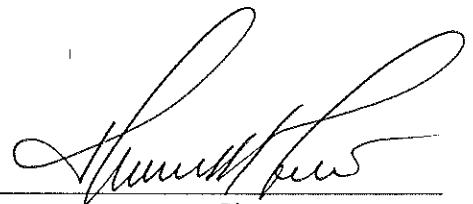
I. Linda Dellaero  
**Interim LEC Fund Mailings** (Name)  
18442 Eastwyck Drive, Tampa, Florida 33647  
Mailing Address  
813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com  
Telephone Number Facsimile Number E-mail Address

J. Linda Dellaero  
**Universal Service Fund Mailings** (Name)  
18442 Eastwyck Drive, Tampa, Florida 33647  
Mailing Address  
813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com  
Telephone Number Facsimile Number E-mail Address

K. Linda Dellaero  
**Gross Receipts Mailings** (Name)  
18442 Eastwyck Drive, Tampa, Florida 33647  
Mailing Address  
813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com  
Telephone Number Facsimile Number E-mail Address

Thomas M. Forte

This form was completed by (print name)



Signature

Consultant for Matrix Telecom, Inc. d/b/a Matrix

Business Technologies d/b/a Trinsic Communications

Title

10/23/09

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff

**Attn: Jeanne Gordon**

1401 Main Street, Suite 900  
Columbia, South Carolina

(Rev.

PSC

03/2009)